



# INCREASE PRODUCTIVITY ACROSS YOUR STAFF

## REMOTE SERVICE

HealthMark Group's Remote Service solution allows your healthcare facility to outsource the Release of Information process through remote access of the EHR system. Our HIPAA certified and professionally trained staff remotely fulfill all record requests from HealthMark's centralized processing center using secure access with encryption.



By refocusing your staff in revenue producing activities, you are increasing productivity across your healthcare facility. This translates externally to your patients and enhances the overall patient experience by providing consistency in customer service.



Our Remote Service allows you facility to eliminate overhead costs associated with the compliant exchange of health information. The medical records department will no longer be a cost center for your organization. Your workflow is now simplified with less office interruption compared to standard outsourcing models.



All sides benefit from a quick turnaround time and HealthMark is one of the fastest in the industry. Our standard medical request response time is within 24-48 hours upon receipt. Clients see a reduction in phone calls and duplicated requests, just as patients and requesting entities receive data in an expedited manner.

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## ALLOW YOUR TEAM TO FOCUS ON WHAT MATTERS MOST, PATIENT CARE.

### MEDRELEASE™ TECHNOLOGY

HealthMark's proprietary software, MedRelease is a Software as a Service (SaaS) platform that enables medical facilities to effectively manage and monetize the ROI process. MedRelease provides the necessary tools to stay compliant with complex regulations while streamlining the disclosure process for all parties involved.

- Reduced Overhead Expenses
- Secure PHI messaging
- Systematic E-Delivery
- Robust Audit Logs and Reporting
- Accounting of Disclosure and Tracking
- Integration with Electronic Medical Record (EMR) systems

## ABOUT HEALTHMARK GROUP

Founded in 2006, HealthMark Group is an industry leader providing health information management and technology services for medical clinics and hospitals. HealthMark was founded based on the specific need to incorporate technology into the Release of Information (ROI) process. HealthMark's MedRelease software is revolutionizing the ROI industry as software designed to meet the need for a more efficient method of releasing medical records, while complying with increasingly restrictive HIPAA requirements.



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